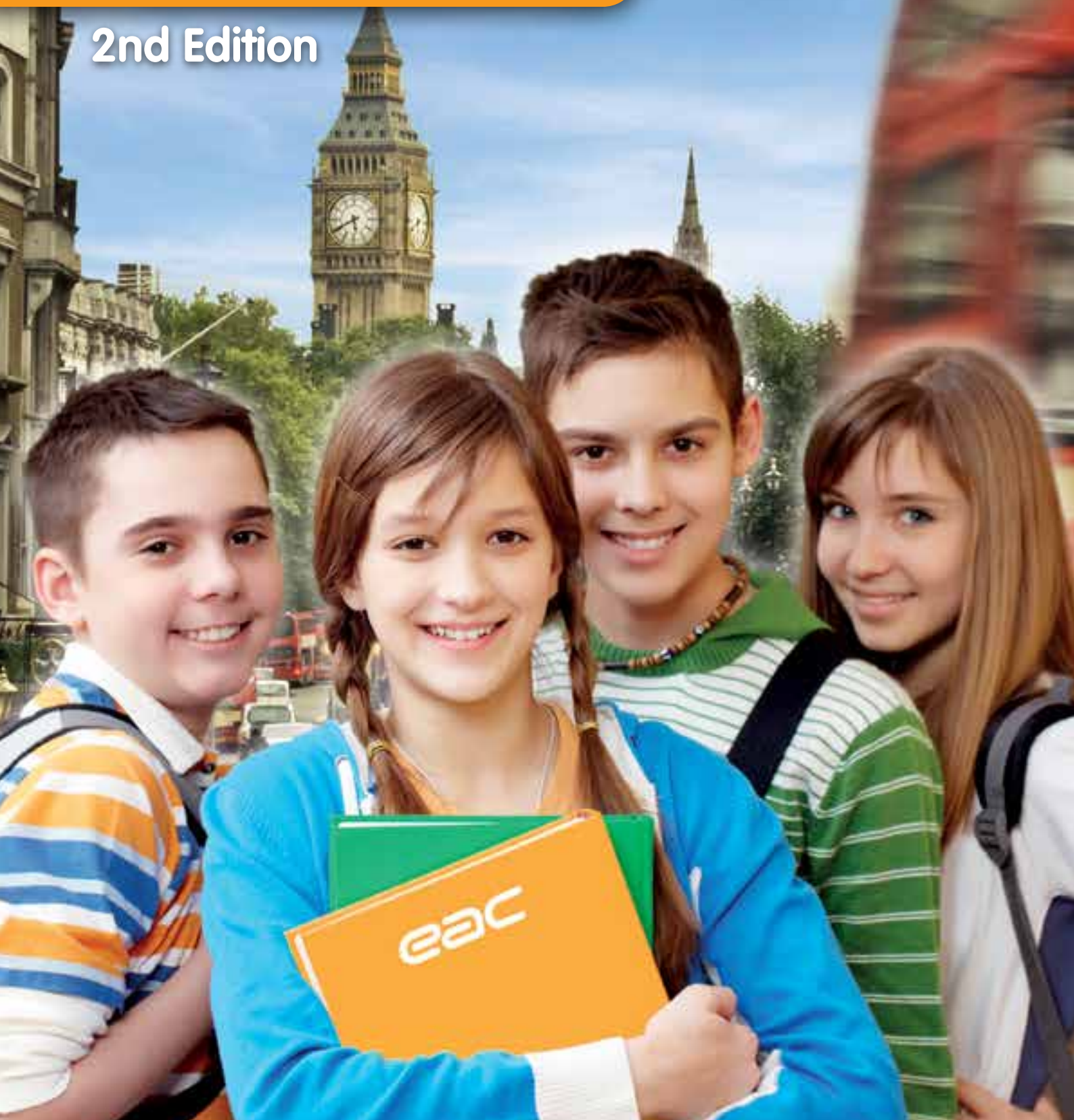


2013

eac

English Language Courses

2nd Edition



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Hello Bonjour Halo привітання Ciao Bok Ahoj
 こんにちは Hej Hallo Salam Kaixo Hei Tere 你好
 Përshëndetje Olá привет Hola здравей Saluton
 Helló Lorem Sveiki Pozdravljeni Habari Hallå
 Merhaba Xin chào สวัสดี Alo 여보세요

Welcome to the new brochure for EAC English Language Centres! We're delighted to present our range of courses and locations for the 2012/2013 season.

It's been an exciting year for EAC and we are delighted to welcome Janie Burt to EAC as Managing Director. Janie has over 20 years' experience working in junior educational travel, both in the UK and abroad.

The summer of 2013 will be EAC's 21st summer in operation and we are confident our courses are better

than ever. We've spent the last year listening to what our students, group leaders and agents have to say.

We hope our courses will continue to encourage our students to experience everything they can whilst learning English - both inside and outside the classroom.



Why eac for 2013?

Better than ever for 2013!

Choice

- Summer centres across the UK, in a variety of university campuses, British boarding schools and city-centre locations
- Courses designed specifically to suit all ages from 8-19 years old
- Summer centres and programmes to suit both individuals and groups
- A wide range of educational activities, including adventure sports at Conover Hall and the new Warner Bros Studio Tour: The Making of Harry Potter

Seven-day programmes

- EAC London Bridge, London Cobham, London Chalfont, Edinburgh Oatridge and Conover Hall will run a standard full seven-day programme (rather than six full days plus one free day), at no extra cost to the student
- Students have everything arranged and included from arrival to departure

1:10 Group Leader Ratio

- One free Group Leader place per ten students for all groups on summer vacation courses in all centres

Flexibility

- Closed group programmes tailored exclusively to the educational needs of your students
- Tuesday arrival days in EAC Bath, London Bridge, Leicester and Edinburgh Oatridge for those groups unable to travel at the weekend
- Non-standard arrival days and durations possible for all centres on request

Part of a Wider World

- British Council-accredited language courses
- Member of English UK and Young Learners English UK
- Partnerships with top UK educational facilities and attractions, giving you the best value possible for the trip
- Working with our sister companies, JCA and Travelbound, to bring you new exciting travel opportunities (see pages 18 and 21 for more details)



Experience: EAC is one of over 40 educational travel businesses owned by TUI Travel Plc, the world's largest tour operator.

Our management and operations teams and our centre staff have worked all over the world delivering quality education and travel experiences to customers. Supported by a team of dedicated finance and administrative staff, you can be sure your students are in safe hands.

Our Promise

Efficient, effective education and a team who care

Our Commitment

Student Welfare

The welfare of our students is the most important aspect of every course we design and every centre we operate. EAC is a founder member of Young Learners English UK and works hard to raise the standards of all junior vacation courses in the UK.

Supervision

EAC operates a full tuition and activity programme and students are kept busy throughout their stay! In accordance with British Council guidelines, all students under the age of 18 are supervised at all times. No student is permitted to leave the centre unless accompanied by either a member of EAC staff or their group leader. After evening activities, homestay students will return to their hosts in pairs, or accompanied by a group leader or member of staff. In the event that a student needs to return home alone, EAC will arrange a taxi to take them (please note that this cost is to be paid by the student or group leader themselves).

Our Staff

Our staff are all experienced with working with young people and all our teachers hold TEFL or equivalent qualifications (for example PGCE in primary education or modern foreign languages, with EFL endorsement); they have enthusiasm and passion for teaching English as a foreign language. EAC staff complete an intensive training programme at the start of each season and have regular appraisals.

Individual students are assigned a mentor when they arrive at a centre, who will be responsible for their care and support throughout their stay.

Academic Quality

EAC's academic team work hard to produce educational, task-based syllabuses for our language courses in line with British Council requirements. We make every effort to tailor courses to the educational needs of our groups, and design activities appropriate to the age range in question and students are grouped in classes according to age and language level. In certain centres we are also able to offer courses specifically for 16-19 year olds.

Our Services

Customer Service

EAC are proud of our dedicated team of colleagues, both in our centres and operations teams, and behind the scenes. We aim to respond to every query from an agent, group leader or student within one working day.

Programme

EAC provide a full six or seven day programme of tuition (normally 15 hours over five days), excursions and activities during our winter, spring and summer vacation courses, ensuring the students are fully occupied during the daytime and evening. Throughout the rest of the year, we offer a standard accommodation and tuition programme, and provide a bespoke service for excursion programmes and afternoon and evening activities.

Accommodation

Homestay: In certain centres students may choose to stay in homestay accommodation with carefully selected local hosts. Students will normally eat two meals a day with their hosts, and will usually share a room with one other international student (some single rooms are available on request at a supplement, but are not normally available during our busier summer period).

Residences: EAC offers residential accommodation in a wide variety of campuses and schools. Standard rooms will share bathroom facilities and typically range from two to six beds. En-suite rooms are available in some centres and will normally be either single or twin rooms.

Transfers

EAC are always happy to arrange transfers to and from the airport and our staff are available to help as soon as a student arrives. In case of any delays or problems, EAC have an emergency telephone number which is answered by our staff 24 hours a day.



Our English Courses

EAC understands that most of our students study English every week in their own schools and our years of experience have helped us to create courses that allow students to build on their language learning experience, providing opportunities to develop their confidence in an English-speaking environment. EAC teachers follow the Communicative and Task Based Learning methods of teaching – we believe that our students learn best by doing!

Building Basic Skills

All of our lessons focus on developing a student's communication skills; especially speaking and listening. Reading and writing are also an integral part of the course. We appreciate that different students may have different needs and adapt our lesson materials to both build on students' strengths and develop their weaker areas.

Cultural Learning & Understanding

Where possible, students are placed in mixed-nationality classes. They are encouraged to communicate in English at all times—both in class, and outside the classroom environment. Students build both self-awareness and understanding of other cultures through taking part in lessons with multiple nationalities. In addition to our teaching materials, EAC teachers take care to use examples of Anglophone culture to explain lesson points, and our staff use every activity and excursion as a learning opportunity!

English Through Experience

Part of every week will be spent completing project work based around a specific task—this might be to develop a new product, or write a new TV show, for example. We also ask our students to take part in various English language activities when on local visits or excursions. All excursions are guided in English.

Testing

All students are tested on arrival, and then organised into classes. At the end of the course, students are presented with a certificate and report, which uses the Common European Framework of Reference (CEFR) to highlight their progress. Students studying the Advantage Programme are also able to take the Trinity exam during their stay, if they wish.

Accreditation

EAC's summer vacation language courses are accredited by the British Council—our most recent inspection was in 2012. We are also members of Young Learners English UK and have a representative on their committee.

The Advantage Programme

Students receive 20 hours of English language tuition on EAC's Advantage Programme, giving them the chance to take part in an intensive course focusing on language awareness and analysis and exam preparation. Twice a week the students participate in Language Workshops, which will focus on a particular aspect of English language or literature and encourage debate, creative and formal writing skills and understanding of language in context.

Intensive Study with Advantage

The two-week course will take place at EAC London Bridge, EAC Edinburgh Queen Margaret University and EAC Bath and all individual and group students are welcome. The course is designed for students of an intermediate level and above; we may be able to accept students of a lower language level on request, but they will be given tasks appropriate to their level.

The Advantage Programme can be also arranged around the specific educational needs of a group travelling together at any time of year.



Sample Advantage Programme

DAY	MORNING	AFTERNOON
Sunday	Arrivals	
Monday	Lessons (3.5hrs)	Edinburgh Walking Tour
Tuesday	Lessons (3.5hrs)	Workshop: 'Exploring Shakespeare - Romeo & Juliet'
Wednesday	Lessons (3.5hrs)	Calton Hill
Thursday	Lessons (3.5hrs)	Half day excursion to Edinburgh Castle
Friday	Lessons (3.5hrs)	Sports, Arts & Crafts
Saturday	Full day excursion to Glasgow & Loch Lomond	
Sunday	Free day or optional excursion	
Monday	Lessons (3.5hrs)	National Museum of Scotland
Tuesday	Lessons (3.5hrs)	Workshop: 'English for Business'
Wednesday	Lessons (3.5hrs)	National Galleries of Scotland
Thursday	Lessons (3.5hrs)	Half day excursion to Dynamic Earth
Friday	Lessons (3.5hrs)	Sports, Arts & Crafts
Saturday	Full day excursion to Stirling Castle	
Sunday	Departures	

Advantage Checklist

- Three EAC centres available: London Bridge (14-19 yr old), Edinburgh Queen Margaret University (12-17 yr old), EAC Bath (12-17 yr old)
- 20 hours tuition per week
- Guaranteed morning classes
- Maximum 12 students per class
- Language awareness and exam preparation
- Two local visits, one half day excursion and one full day excursion per week
- Trinity examination included during the stay
- Bespoke programmes available (minimum group size applies)

Our Summer Programmes

The EAC Young Learner Programme provides a full daily schedule for all students, encouraging them to speak English throughout the day. Students will participate in English language classes for 15 hours a week. When they are not studying, they will go on visits to local towns and attractions or enjoy sports, arts and crafts at the centre. After dinner all students join a variety of evening activities—from orienteering to karaoke.

Most students will arrive on the centre's standard arrival day, but our programme is designed to make sure that students can join the course at any stage of the week (please note, this may lead to an altered programme and inclusions in some centres).

Educational Value

- Teaching staff all have TEFL or equivalent qualifications. Many of them return to work with EAC year after year
- Programmes designed to include important aspects of the local region
- Carefully planned evening activities, always designed with a learning objective in mind
- Excursion programmes designed to incorporate the best of UK history and culture

Seven-day Programmes

Seven day programmes are run at EAC London Bridge, London Cobham, London Chalfont, Edinburgh Oatridge and Conover Hall, providing a full week-long programme and daily supervision from EAC staff.

At all centres, students are able to pre-book additional excursions to a variety of destinations on their optional free day.

Summer Checklist



- Courses for between 8-19 years, depending on centre
- 15 hours of English language tuition a week
- Maximum of 15 students per class, normally in mixed nationality classes
- End of course certificate and academic report
- Full board accommodation in residences or with homestay families
- Two local visits, one half-day excursion and one full-day excursion per week
- Full evening activity programme
- One member of EAC staff on-site per 15 students
- One free group leader per 10 students

Sample Evening Activities



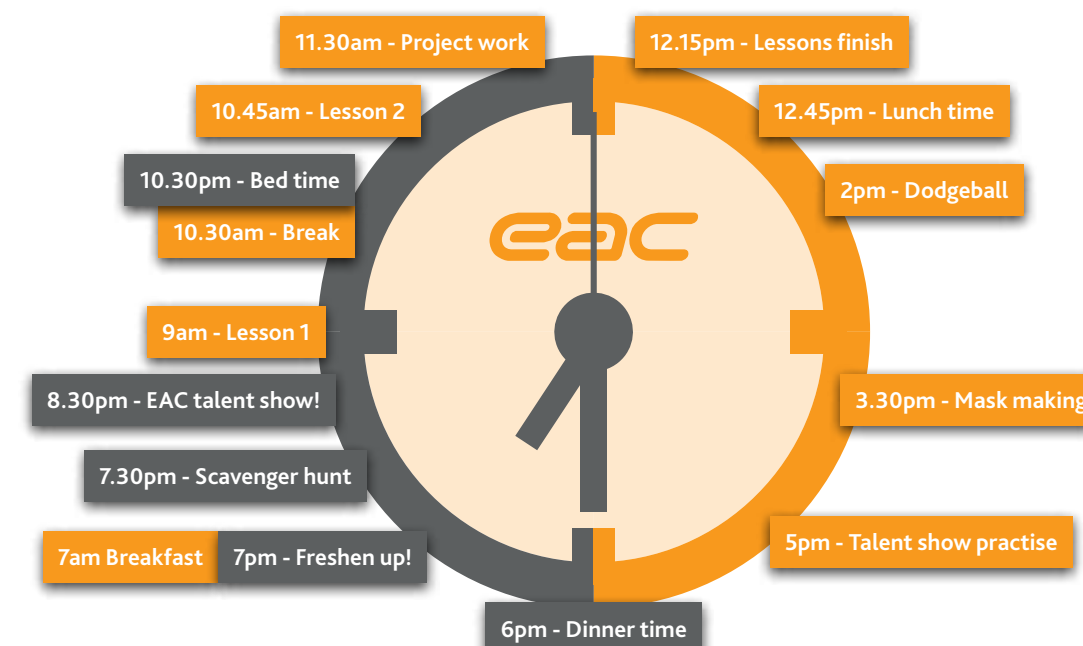
- Recycling challenge:** use old items to create artwork & clothing
- Trash orchestra:** create and perform pieces of music from trash
- 'Cluedo':** students become characters in a murder mystery storyline
- Talent show:** students perform their own party pieces
- Night walk:** Learn more about nature and the night sky

Mixed nationality classes

Busy excursion & activity programmes

Wide choice of centres available

EAC Hastings Vacation Course Sample Programmes



DAY	MORNING	AFTERNOON	EVENING
WEEK 1:			
Sunday	Arrivals		Welcome party
Monday	Lessons	Hastings walking tour	Games Night
Tuesday	Lessons	Sports afternoon	Crazy Golf
Wednesday	Lessons	East Hill Walk	Disco
Thursday	Lessons	Battle & Abbey	Quiz Night
Friday	Lessons	Arts & Crafts	Fashion Show
Saturday	London & Walking Tour		Film Night
Sunday	Free day or Optional Excursion		
WEEK 2:			
Monday	Scavenger Hunt	Lessons	Pool Tournament
Tuesday	Sports Afternoon	Lessons	Talent Show
Wednesday	Smugglers Adventure	Lessons	Disco
Thursday	Bodiam Castle	Lessons	Murder Mystery
Friday	Sports, Arts & Crafts	Lessons	Bowling
Saturday	Warner Bros Studio Tour: The Making of Harry Potter & Windsor		Film Night
Sunday	Free day or Optional Excursion		
WEEK 3:			
Monday	Lessons	Burton St Leonards Walk	Crazy Golf
Tuesday	Lessons	Sports, Arts & Crafts	Scavenger Hunt
Wednesday	Lessons	Blue Reef Aquarium	Disco
Thursday	Lessons	Rye & Castle	EAC Olympics
Friday	Lessons	Sports, Arts & Crafts	Farewell Party
Saturday	Brighton & Sealife Centre		Film Night
Sunday	Departures		

Year-Round Courses

For the 2012/13 season, EAC is proud to offer bespoke courses for closed groups at four of our locations. EAC Hastings and EAC Edinburgh City Centre are open year round, while EAC London Chalfont and Condoval Hall welcome students on selected dates in Autumn, Winter and Spring.

We can build programmes for any number of nights and number of hours of tuition, and design teaching programmes around the needs of the group - whether the students are preparing for exams, working on specific topics or just looking to improve their confidence in spoken English. On a typical course students will study for three hours a day, in groups of up to fifteen students per class.

EAC also creates bespoke activity and excursion programmes at all of our centres. We can offer many options, from a full evening and afternoon programme, combined excursion packages (where two or more excursions are booked together) through to single half day activities.

Our Great Centres

London Chalfont
8-17 years old*



Hastings
12-19 years old



Edinburgh City Centre
12-19 years old



Condoval Hall
8-15 years old*



*Students up to 19 years of age accepted on certain selected dates.

Winter & Spring Courses

In addition to our Year-Round courses, during certain dates in winter and spring EAC will be operating full vacation courses; we welcome individuals and groups of students alike to join us for our programmes.

Winter & Spring Checklist

- 12-19 year olds
- 15 hours of English language tuition a week
- Maximum of 15 students per class, normally in mixed nationality classes
- End of course certificate and report
- Full board accommodation in residences or with homestay families
- Full daytime and evening excursion and activity programme
- Start dates for individuals and groups of students
- One member of EAC staff on-site per 15 students
- One free group leader per 10 students



	EAC London Chalfont	EAC Hastings	EAC Condoval Hall	EAC Edinburgh City Centre
Group start dates	WINTER: 29th Dec, 2nd Jan, 6th Jan, 13th Jan, 20th Jan, 27th Jan, 3rd Feb SPRING: 24th March, 31st March, 7th April, 14th April	WINTER: 2nd Jan, 6th Jan, 13th Jan, 20th Jan, 27th Jan, 3rd Feb SPRING: 24th March, 31st March, 7th April, 14th April	WINTER: 2nd Jan, 6th Jan, 13th Jan	WINTER: 2nd Jan, 6th Jan, 13th Jan, 20th Jan, 27th Jan, 3rd Feb SPRING: 24th March, 31st March, 7th April, 14th April
Individual start dates	WINTER: 29th Dec, 2nd Jan, 6th Jan, 13th Jan SPRING: 24th March, 31st March	WINTER: 2nd Jan, 6th Jan, 13th Jan SPRING: 24th March, 31st March	WINTER: 2nd Jan, 6th Jan, 13th Jan	WINTER: 2nd Jan, 6th Jan, 13th Jan

Celebrate New Year with EAC!



Join us to ring in 2013 in style! EAC will be running a 'New Year In London' programme from 29th December:

- Three nights in London
- Two full days of guided London sightseeing
- New Year's Eve festivities
- Travel to start English classes on 2nd January
- 12-19 year olds

Excursions with eac



All year-round, EAC is able to provide varied and exciting activities outside the classroom to all students who study with us. EAC's summer programme includes a minimum of two local visits, one half day excursion and one full day excursion per week. We work hard to offer activities which allow students to explore and

experience local, regional and national culture and heritage. We are also proud to present our newest excursion, to Warner Bros Studios: The Making of Harry Potter! See page 18-19 for details.

Half Day Excursions

Once a week, students will explore a well-known regional attraction for a half day trip, travelling up to 1.5hrs from their centre. Often these include famous cities and historical landmarks.

Oxford
EAC London Chalfont



Bodiam Castle
EAC Hastings



Wells Cathedral
EAC All Hallows, Bath



Dynamic Earth
EAC Edinburgh centres



Local Visits

On a minimum of two days per week, students will visit attractions close to their EAC Centre, learning more about the local area. Some examples include:

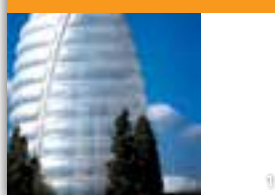
Calton Hill
EAC Edinburgh centres



Hastings Castle
EAC Hastings



National Space Centre
EAC Leicester



Oxford Circus
EAC London Bridge



Full Day Excursions

Once a week, students spend a full day visiting one of the jewels in the crown of the UK. These are often world-famous tourist destinations - important historical cities, landmarks and cultural destinations.

Warwick Castle
EAC Bath, Leicester, Conover Hall



Glasgow & Loch Lomond
EAC Edinburgh centres



Brighton
EAC London centres



Manchester & Old Trafford
EAC Conover Hall



Ranked highest
for EAC excursion
feedback in
2011 and 2012



WARNER BROS.
STUDIO TOUR
LONDON

THE MAKING OF Harry Potter



BOOK NOW

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WARNER BROS.
STUDIO TOUR
LONDON



Warner Bros. Studio Tour London is a behind-the-scenes walking tour which immerses guests into the world of film-making, featuring authentic sets, costumes and props created at Warner Bros. Studio Leavesden. The tour focuses on the *Harry Potter*™ film series which has made the studios its home for over 10 years.

Step inside the magnificent Great Hall, walk on the cobbles of Diagon Alley and discover the secrets inside the Gryffindor Common Room.



EAC are proud to be a partner of Warner Bros. Studio Tour London.

Centres where students will visit the Warner Bros. Studio Tour London as part of their programme:

- EAC Hastings
- EAC Eastbourne
- EAC Con Dover Hall
- EAC London Chalfont
- EAC London Cobham
- EAC London Bridge
- EAC Bath
- EAC Leicester
- EAC All Hallows

Short breaks in Europe



Paris

The capital of France remains one of the top three travel destinations in the world - and for good reason. Whether your students are passionate about history, art or food, or just hoping to see the Mona Lisa, it's a city that everyone should visit once in their lives.

Our tour includes:

- Seine River Cruise
- Half day guided coach tour around the city
- Full day at Disneyland Paris
- Visit to Musée du Louvre



Rome

What can be said about Rome? As the heart of one of the oldest civilisations in the world, Rome has seen it all - love, glory and heartache. Visit Rome to see the best of old and new Italy, side by side.

Our tour includes:

- Vatican City visit
- Walking tour of the city
- Colosseum and Palatine
- Circus Maximus and Baths of Caracalla

Educational Travel Tours

For our 2013 season, EAC will continue to work with our sister company, Travelbound, to offer short breaks to our student groups. Travelbound have been organising educational group holidays for UK and overseas students for over 25 years; together we have designed short breaks perfect for students looking to explore more of Europe before or after their language course. Short breaks are available for all groups of ten or more students, and can be planned at any time of year; all trips include full board accommodation in hotels, all excursions mentioned and a dedicated tour guide to accompany the group throughout the stay.



Barcelona

Barcelona is the perfect city; combining beach and mountain, old and new, your students will have the opportunity to explore the best that Catalunya and Spain have to offer.

Our tour includes:

- Climb Montjuic Hill in a cable car for a beautiful panoramic view
- Full day guided coach tour, including entrance to the Sagrada Familia, Parc Guell and Casa Batllo
- Picasso Museum
- Camp Nou - home of FC Barcelona and the largest stadium in Europe



Bespoke trips

We are able to create tailor-made programmes across a variety of European destinations; whether your group would like to visit several cities in one trip, or look for new ideas in a favourite city we are happy to help. Travelbound also run many educational travel tours to Asia, the USA and Latin America - please contact EAC for further information.

Activity Camps at Condover Hall

Together with our sister company, JCA, EAC are delighted to present activity camps at our residential centre, Condover Hall. The camps are run only in English and British schools are present at the centre for many weeks a year.

English Through Activities



**Tunnelling Orienteering Kayaking*
Swimming High Ropes Lazer Maze Abseiling
Climbing Circus skills Fencing Nature
studies Raft building* Survival skills**
(* available April-October only)

During the day, EAC groups take part in a busy activity programme. These include sports and games which help to build confidence in working as a team, being away from home and spending time in an English-speaking environment. In the evenings, groups join together for key activities like discos and campfires.

We are able to welcome all groups of at least ten students for a minimum of three nights, and can also offer an English teaching programme and activity programme combined.

Activity Camp Checklist



DAY	MORNING	AFTERNOON
Sunday	Arrivals	
Monday	Tunnelling	Raft Building
Tuesday	Nature Trails	Swimming Games
Wednesday	Kayaking	Lazer Maze
Thursday	Abseiling	Archery
Friday	Initiative Games	High Ropes
Saturday	Full day excursion	
Sunday	Departures	

- 8-13 years old
- Available year-round
- Minimum group size 10 students
- Full programme of sports and activities
- Evening activities with British schools where possible
- Perfect for students with a high level of English



English Plus Sports

EAC truly believes that students often improve their confidence in using English when they need to speak in a real-life environment; English Plus courses allow a student to combine classroom lessons with professional sports coaching, conducted only in English.

Students will receive fifteen hours of English lessons and eight hours per week of coaching over four sessions. In addition to these sessions, students take part in a full excursion and evening activity programme with students attending other courses at the centre. We advise all students to take part in a Plus Sports course for a minimum of two weeks in order to receive the full benefit of the coaching.

Plus Football (EAC London Cobham)

Students will receive eight hours per week of coaching, with UEFA qualified coaches and trainers, at EAC London Cobham - one of the most successful British boarding schools for sport. The course is suitable for students of all football abilities, including beginners, and focuses on all key skills and techniques used in the game.

Age range: 9-16 years
Start dates: 14th July, 21st July, 28th July



Plus Horse Riding (EAC London Cobham)



Students will receive eight hours per week of horse riding tuition, covering both aspects of the riding itself and stable management. Students will travel to the stables together and are expected to help with the care of their horses during the course. Staff will work on building a student's confidence and technique; this course is only suitable for students who have some experience in horse riding.

Age range: 9-16 years
Start dates: 7th July, 14th July

Plus Rugby (EAC Bath)

EAC are proud to be working with Bath Rugby Club, one of the UK's most successful Premiership teams, to offer coaching in one of the UK's most popular sports. This course is designed primarily for students with some background in playing rugby and will focus on improving key skills and game play, however less experienced players may be accepted on certain dates.

Age range: 12-17 years
Start dates: 7th July, 14th July, 21st July



Plus Tennis (EAC London Cobham)



Students will receive eight hours per week of coaching from LTA-associated coaches, at EAC London Cobham, held at the top UK boarding school for tennis. The course is suitable for students of all abilities, including beginners, and focuses on all key skills and techniques used in the game. Excellent facilities are available on-site and a tour of Wimbledon Tennis Club Museum is also included in the price.

Age range: 9-16 years
Start dates: 14th July, 21st July, 28th July

Plus Watersports (EAC London Cobham)

Students spend eight hours per week with fully qualified instructors, improving their skills in a variety of watersports; whether this is improving existing experience or trying something completely new. All centres are recognised by the Adventure Activities Licensing Authority. Sessions include kayaking, dinghy sailing, windsurfing and canoeing; students do not need previous experience at the sports but must be confident in the water.

Age range: 9-16 years
Start dates: 14th July, 21st July



Introduction to England

England is a country of contrasts. From Shakespeare to David Beckham and seaside to hillside, there is always something more to discover than Buckingham Palace and fish and chips.

Whether your students are looking for city culture or countryside, whether it's their first or fifth trip to England, EAC is here to help. We have carefully chosen our centres, activities and excursions to showcase the best that England has to offer.



Manchester



Manchester is the most important city for industry and culture in the north west of England; combine a city tour with a visit to the home of Manchester United.

Central England

Leicester

- 12-17 year olds*
- Residential accommodation
- Visit the National Space Centre

Warwick Castle



First built by William the Conqueror, this is one of the UK's most beautiful castles.

Greater London

London Bridge

- 12-19 year olds*
- Residential accommodation
- Advantage programme available

London Chalfont

- 8-17 year olds*
- Available on selected dates year-round
- Residential accommodation

London Cobham

- 9-16 year olds
- Residential accommodation
- English Plus Football, Horse riding, Watersports & Tennis courses available

London Colindale

- 12-17 year olds*
- Residential accommodation
- Convenient North London location

West Midlands

Condover Hall

- 8-15 year olds*
- Residential accommodation
- Activity courses, including watersports

South West

Bath

- 12-17 year olds*
- Residential accommodation
- English Plus Rugby course available

All Hallows

- 8-15 year olds*
- Residential accommodation
- Traditional English boarding school

Stonehenge



Part of the most famous Neolithic and Bronze Age monument in the world.

South East

Hastings

- 12-19 year olds*
- Year-round EAC centre
- Homestay & residential accommodation

Eastbourne

- 12-17 year olds*
- Residential accommodation
- English seaside location

Canterbury



Visit the most famous walled city in south east England, and meet the characters of Chaucer's Canterbury Tales.

Condover Hall



EAC believe that Condover Hall is probably the most beautiful centre we have. Set in 20 acres of landscaped gardens and grounds, it's in a pretty village not far from the market town of Shrewsbury. The closest cities are Manchester and Birmingham, and students staying at Condover can also visit Liverpool and Oxford during their stay!

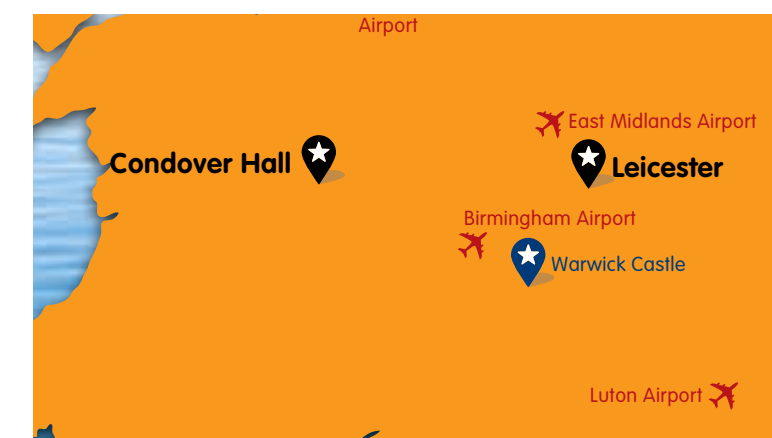


The centre is owned by EAC and our sister company, JCA, and operates as a language centre and activity camp for children and teenagers.

We've created an activity wonderland; in between English lessons, students can tackle the lazer maze, climb the high ropes and learn more about the English countryside.

Why EAC Condover Hall?

- Large, secure and secluded site perfect for younger learners
- 7 day programme to keep your students busy
- Watersports included in the programme
- Excursions include Warner Bros Studio Tour: The Making of Harry Potter, Oxford and Manchester



Best for:	Younger Learners
Ages:	8-15 year olds
Centre type:	Historic building and activity centre
EAC Capacity:	300 students
Main arrival day:	Sunday
Summer start dates:*	7th July, 14th July, 21st July, 28th July, 4th August, 11th August
Sample excursions:	Warner Bros Studio Tour: The Making of Harry Potter, Manchester & Old Trafford, Liverpool & Beatles Museum, Stafford Castle, Shrewsbury & Museum

*Please note that start dates for individual students (rather than groups) are 7th July, 14th July.



Hastings



Hastings is a traditional British seaside town located on the south coast of England, with beautiful beaches and parks and a 900-year-old castle overlooking the town. It's most famous as the site of the great Battle of 1066, where English history changed forever!



A visit to Hastings will allow your students to soak up some of the most important landmarks and events in British history – whether this is at Bodiam Castle, the White Cliffs of Dover or in central London.

Our newly-refurbished, year-round language school is based in the town centre, within walking distance of shops and the beach. Students can choose to stay in either residential or homestay accommodation in the local area.

Why EAC Hastings?

- Great value homestay option
- Open early and late in the summer season
- Traditional English seaside experience
- Excursions to all major tourist destinations in the South East



Best for:	Groups
Ages:	12-17 year olds**
Centre type:	Year-round language centre
EAC Capacity:	85 residential, 200 homestay
Main arrival day:	Sunday
Summer start dates:*	2nd June, 16th June, 30th June, 7th July, 14th July, 21st July, 28th July, 4th August, 11th August
Sample excursions:	White Cliffs of Dover, London, Warner Bros Studio Tour: The Making of Harry Potter, Canterbury & Canterbury Tales, Brighton & Royal Pavilion, Hastings Castle

*Please note that start dates for individual students (rather than groups) are 23rd June, 30th June, 7th July, 14th July.

** Courses for students up to the age of 19 years old may also be available on selected dates.

London Chalfont

London Chalfont is the perfect location for a centre close to London that is safe for students and offers excellent value! This centre is shared year-round by EAC and our sister company, JCA, and is set in the grounds of Newlands Park, the former home of the University of Buckinghamshire. Our campus is within easy reach of London city centre, perfect for exploring the sights and sounds of one of the world's greatest cities.



Students stay in standard or en-suite accommodation, in blocks of residential apartments within the grounds. The campus has an excellent range of sports and activity facilities, including tennis courts. Just next door is the Chiltern Open Air Museum.

Why EAC London Chalfont?

- Excellent value for money, on a secure site
- Lots of open, outdoor spaces for students to use
- Standard and en-suite accommodation available
- Excursion programme to London and Oxford



Best for:	Groups
Ages:	8-17 year olds**
Centre type:	Single site activity centre
EAC Capacity:	360 Residential
Main arrival day:	Sunday
Summer start dates:*	2nd June, 9th June, 16th June, 23rd June, 30th June, 7th July, 14th July, 21st July, 28th July, 4th August, 11th August
Sample excursions:	Warner Bros Studio Tour: The Making of Harry Potter, London, Oxford, Canterbury & Tales, Windsor & Windsor Castle

*Please note that start dates for individual students (rather than groups) are 23rd June, 30th June, 7th July, 14th July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.

London Bridge

EAC London Bridge offers students the opportunity to discover one of the greatest and most exciting cities in the world, staying in the heart of London's zone 1. The centre offers high quality teaching facilities at Kings College London and daily excursions in and around London.

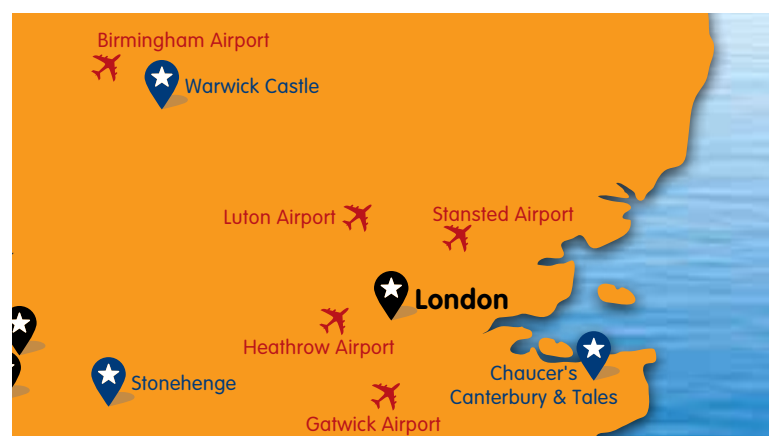


Students stay in a secure purpose-built university residence with single en-suite rooms, only a ten minute walk from the teaching campus. All students follow a full seven day programme; our Advantage Programme is also available at this centre.



Why EAC London Bridge?

- EAC Advantage Programme available
- Spacious single en-suite rooms
- Seven day programme available
- Zone1 London location



Best for:	Groups
Ages:	12-17 year olds**
Courses:	EAC Young Learner Advantage Programme
Centre type:	University campus (split-site)
EAC Capacity:	320 Residential
Main arrival day:	Sunday and Tuesday
Summer Start Dates:*	30th June, 7th July, 14th July, 21st July, 28 July, 4th August
Sample excursions:	Windsor & Windsor Castle, Oxford, Brighton and the Royal Pavilion, Warner Bros Studio Tour: The Making of Harry Potter.

*Please note that start dates for individual students (rather than groups) are 30th June, 7th July, 14th July.

** Individual students must be 14 years of age. Please note that courses for students up to the age of 19 years old may be available on selected dates.



London Cobham

London Cobham is housed in Reed's School, a traditional English boarding school only twenty-five minutes by train from London's bustling city centre. This rural school is one of EAC's most popular language centres and offers a fantastic range of sports facilities, including an indoor swimming pool and Astroturf pitches – perfect for all our English Plus courses.

Home of
the ISF World
Schools' Tennis
Champions

Cobham | London



All students follow a seven day programme; students stay in standard residential accommodation for three to ten students per room.

Why EAC London Cobham?

- Traditional English boarding school
- Seven day programme
- EAC English Plus courses in Football, Watersports, Tennis & Horse Riding



Best for:	Groups and Younger Learners
Ages:	9-16 year olds
Courses:	EAC Young Learner English Plus Tennis, Water sports, Football, Horse Riding
Centre type:	English Boarding school
EAC Capacity:	200 Residential
Main arrival day:	Sunday
Summer Start Dates:*	14th July, 21st July, 28th July, 4th August
Sample excursions:	London, Canterbury & Tales, Windsor & Windsor Castle, Oxford, Warner Bros Studio Tour: The Making of Harry Potter.

*Please note that the start date for individual students (rather than groups) is 14th July.



London Colindale

EAC London Colindale is perfect for an authentic London experience – close to the city centre, but located in a popular suburb in the north of the city. Colindale underground station is five minutes' walk from the residences, and it takes just 35 minutes to reach some of London's most famous tourist destinations.

Why EAC London Colindale?



Best for:	Groups
Ages:	12 – 17 year olds*
Centre type:	College campus (split-site)
EAC Capacity:	300
Main arrival day:	Sunday
Summer Start Dates:**	7th July, 14th July, 21st July, 4th August
Sample excursions:	London, Warner Bros Studio Tour: The Making of Harry Potter, Windsor, Oxford, Brighton

*Please note that start dates for individual students (rather than groups) are 7th July, 14th July, 21st July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.



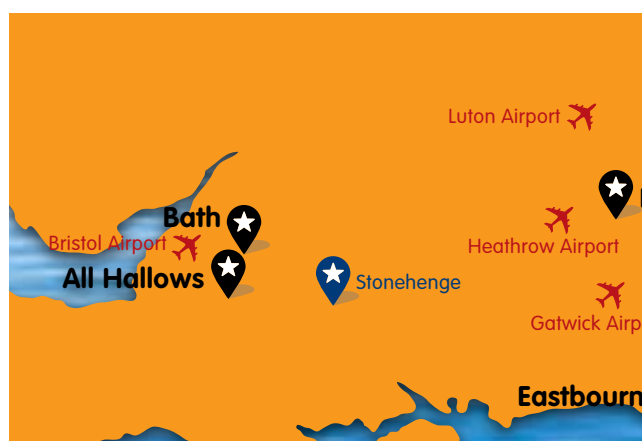
EAC London Colindale takes place between the historic Platt Halls and Barnet College; students will take a shuttle between the residences and the campus at the start and the end of the day, although the two sites are within walking distance of each other. Students stay in single en-suite rooms in a purpose-built university residence.



All Hallows

EAC All Hallows is held in a traditional British boarding school, close to Bath in the South West of England. The school is set within beautiful grounds in the English county of Somerset and has its own swimming pool, tennis courts and unique 'Forest School', a woodland camp where students can practise their English while learning about nature. Students at EAC All Hallows can also visit Wells - the smallest city in the UK!

Why EAC All Hallows?



Best for:	Individuals and Young Learners
Ages:	8-15 year olds
Courses:	EAC Young Learner
Centre type:	English Boarding School
EAC Capacity:	90 Residential
Main arrival day:	Sunday
Summer Start Dates:*	7th July, 14th July, 21st July
Sample excursions:	London, Warner Bros Studio Tour: The Making of Harry Potter, Wells & Cathedral, Bath, Windsor, Bristol SS Great Britain

*Please note that start dates for individual students (rather than groups) are 7th July, 14th July, 21st July.



Students at All Hallows will follow a seven-day programme; students stay in standard residential accommodation for three to twelve students per room. These rooms are large, traditional boarding school bedrooms; students may share with other nationalities.



Bath

Bath is a UNESCO World Heritage City with Roman origins and stunning Georgian architecture which give the city a distinctly romantic feel. The campus is located at Bath University, one of the top ten universities in the UK, and offers a high standard of accommodation.

Why EAC Bath?



Best for:	Groups
Ages:	12-17 year olds
Courses:	EAC Young Learner, EAC English Plus Rugby Advantage Programme
Centre type:	University Campus
EAC Capacity:	460 Residential
Main arrival day:	Sunday and Tuesday
Summer Start Dates:*	23rd June, 30th June, 7th July, 14th July, 21st July, 28th July, 4th August
Sample excursions:	London, Cardiff & Castle, Warwick Castle, Wells & Cathedral, Bristol SS Great Britain, Warner Bros Studio Tour: The Making of Harry Potter

*Please note that start dates for individual students (rather than groups) are 30th June, 7th July, 14th July.



The campus is used as a training base by a number of UK national sports teams and boasts excellent sports facilities, including all weather pitches.

EAC Bath offers both English Plus Rugby and our Advantage Programme in addition to the Young Learner Course.



Leicester

Situated in central England, Leicester is perfect for exploring all parts of the country – whether your students would like a day trip to London or into the beautiful National Forest.

Why EAC Leicester?



Best for:	Groups
Ages:	12-17 year olds
Courses:	EAC Young Learner
Centre type:	University campus
EAC Capacity:	180 Residential
Main arrival day:	Tuesday
Summer Start Dates:*	2nd July, 9th July, 16th July, 23rd July
Sample excursions:	London, Warwick Castle, National Space Centre, Cambridge, Warner Bros Studio Tour: The Making of Harry Potter

*Please note that start dates for individual students (rather than groups) are 9th July, 16th July, 23rd July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.



EAC Leicester is located at The University of Leicester's Stamford Hall; the original house is over 100 years old and retains much of its original character. Students attending a course here will complete science-themed excursions both in the local area and further away.



Eastbourne

Eastbourne is one of England's most famous seaside towns. Less than an hour from Brighton and Hastings and just two hours from London, Eastbourne is well located for a variety of excursions - from Eastbourne beaches and Bodiam Castle to the sights and sounds of London.



EAC Eastbourne takes place in modern university buildings, around 20 minutes walk from the centre of the town. Students stay in residential accommodation; the accommodation is a short distance from the teaching facilities.



Why EAC Eastbourne?



Best for:	Groups
Ages:	12-17 year olds**
Courses:	EAC Young Learner
Centre type:	University Campus
EAC Capacity:	340 Residential
Main arrival day:	Sunday
Summer Start Dates:*	30th June, 7th July, 14th July, 21st July, 28th July, 4th August
Sample excursions:	London, Brighton & Royal Pavilion, Canterbury, Warner Bros Studio Tour: The Making of Harry Potter

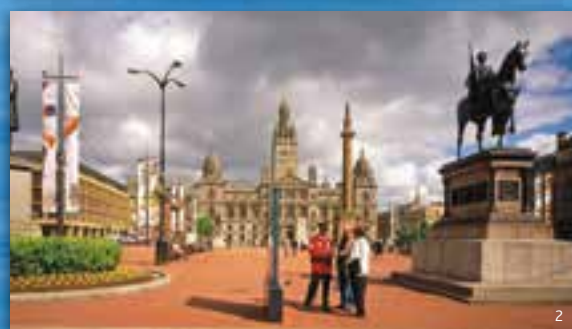
*Please note that start dates for individual students (rather than groups) are 30th June, 7th July, 14th July

** Students up to the age of 19 years may be on site in closed groups on selected dates.

Introduction to Scotland

Welcome to the land of ceilidhs, the Edinburgh festivals and haggis! EAC is proud to be one of the largest suppliers of junior vacation courses in Scotland and we really do believe that we know this bonnie land better than anyone else. After all, this is where we began!

Choose from homestay or residential accommodation, city centre or countryside camps. Wherever your students stay, you can be sure of a warm Scottish welcome.



Glasgow & Loch Lomond



Spend time in Scotland's second city, then take a walk beside the largest lake in Great Britain-up to 39km long and 8km wide.

St Andrews & Falkland Palace



Visit the home of golf and the third oldest university in the English-speaking world, and the former palace of the Scottish kings.

Edinburgh

City Centre

- 12-19 year olds*
- Homestay accommodation
- Year-round and summer programmes
- Cultural activities

Telford

- 12-17 year olds*
- Homestay and residential accommodation
- Excellent sports facilities

Edinburgh Queen Margaret University

- 10-17 year olds*
- Residential accommodation in single rooms
- Advantage programme available

Edinburgh Oatridge

- 9-16 year olds*
- Residential accommodation in single rooms



Stirling Castle



Visit one of Scotland's great castles - the place where Mary Queen of Scots was crowned and James VI spent his childhood.

Berwick-upon-Tweed & Lindisfarne Priory



Just over the border into England, visit one of the UK's prettiest walled towns, then cross the causeway to the mysterious tidal island of Lindisfarne.

* Please note that students up to the age of 19 may be on site as part of closed group courses. Tailor-made courses for 16-19 year olds may be available for some dates at some centres.

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Edinburgh City



Edinburgh, the capital of Scotland, is the second most visited city in the UK after London. Studying in Edinburgh gives students the opportunity to learn more about the city's historical attractions, as well as visit other important destinations in Scotland. EAC Edinburgh City Centre is housed in several Georgian buildings, ideally located in the

elegant surroundings of Edinburgh's New Town – close to the main shopping streets and all of Edinburgh's central attractions.



Students stay in homestay accommodation with carefully selected local hosts, within easy travelling distance of the centre.

Students will normally eat two meals a day with their hosts, and will usually share a room with one other international student (some single rooms are available on request, but not normally during our busier summer period).

Why EAC Edinburgh City Centre?

- Location in the centre of Edinburgh
- Open year-round
- Students 12-19 years old
- Great value homestay option



Best for:	Groups
Ages:	12-17 year olds**
Courses available:	EAC Young Learner
Centre type:	Year-round school
EAC Capacity:	350 Homestay
Main arrival day:	Sunday
Summer Start Dates:*	2nd June, 9th June, 16th June, 23rd June, 30th June, 7th July, 14th July, 21st July, 28th July, 4th August, 11th August
Sample excursions:	St Andrews & Falkland Palace, Berwick Upon Tweed and Lindisfarne Priory, Edinburgh Castle, Dynamic Earth

*Please note that start dates for individual students (rather than groups) are 23rd June, 30th June, 7th July, 14th July.

**Courses for students up to the age of 19 years old may also be available on selected dates.

Edinburgh Queen Margaret University

Edinburgh Queen Margaret University was founded as a college in 1875 and now boasts one of Scotland's most modern university campuses – the site was opened in 2007 and is the most environmentally friendly university site in the UK. Located on a single, secure campus, the university buildings are surrounded by lots of green space and situated just outside Edinburgh; the city centre is just seven minutes away by train.



Students studying at EAC Edinburgh QMU have the opportunity to study either our Young Learner Course or the EAC Advantage Programme, combining more intensive classroom study with additional language workshops and conversational practice. All students will travel on excursions together.

On site are excellent classroom and sports facilities; students will visit the city centre for activities and sightseeing four times per week. All students stay in single en-suite accommodation.

Why EAC Edinburgh Queen Margaret University?

- EAC Advantage Programme available
- All rooms single en-suite
- Set within attractive landscaped spaces
- Only 6 minutes from Edinburgh City Centre by train



Best for:	Groups and Younger Learners
Ages:	10-17 year olds**
Courses:	EAC Young Learner, Advantage Programme
Centre type:	University campus
EAC Capacity:	220 Residential
Main arrival day:	Sunday
Summer Start Dates:*	30th June, 7th July, 14th July, 21st July, 28th July
Sample excursions:	St Andrews & Falkland Palace, Berwick Upon Tweed and Lindisfarne Priory, Edinburgh Castle, Dynamic Earth, Stirling Castle, Loch Lomond

*Please note that start dates for individual students (rather than groups) are 30th June, 7th July, 14th July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.

Edinburgh Telford

EAC Edinburgh Telford is held at the modern campus of Telford College, which overlooks the Firth of Forth and is close to Edinburgh city centre.

Why EAC Edinburgh Telford?



Best for:	Groups
Ages:	12-17 year olds**
Courses:	EAC Young Learner
Centre type:	College campus
EAC Capacity:	150 Homestay, 89 Residential
Main arrival day:	Sunday
Summer Start Dates: *	30th June, 7th July, 14th July, 21st July, 28th July
Sample excursions:	St Andrews & Falkland Palace, Berwick Upon Tweed and Lindisfarne Priory, Edinburgh Castle, Dynamic Earth, Stirling Castle, Loch Lomond

*Please note that start dates for individual students (rather than groups) are 30th June, 7th July, 14th July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.



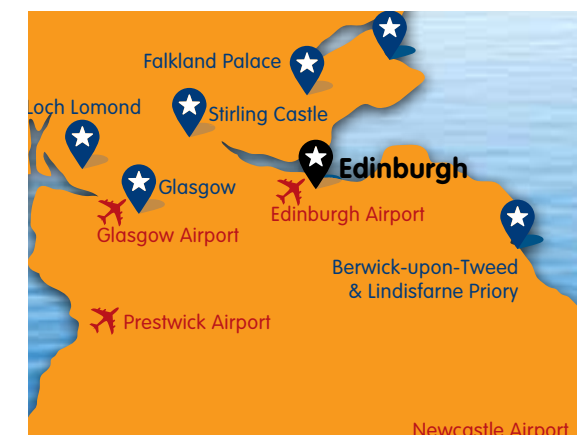
The campus is named after one of Scotland's most famous civil engineers, who helped to build both London Bridge and Somerset House; it will soon be one of Scotland's only self-sustaining university campuses. Students can choose to stay in either single residential accommodation or in homestay accommodation with carefully chosen local host families.



Edinburgh Oatridge

EAC Edinburgh Oatridge is the most rural of our Scottish campuses, held at Oatridge College – home to the National Equestrian Centre and one of Scotland's biggest colleges for outdoor studies.

Why EAC Edinburgh Oatridge?



Best for:	Groups and Younger Learners
Ages:	9-16 year olds**
Courses:	EAC Young Learner
Centre type:	College campus
EAC Capacity:	280 Residential
Main arrival day:	Tuesday
Summer Start Dates: *	18th June, 25th June, 2nd July, 9th July, 16th July, 23rd July
Sample excursions:	St Andrews & Falkland Palace, Berwick Upon Tweed and Lindisfarne Priory, Edinburgh Castle, Dynamic Earth, Glasgow & Loch Lomond

*Please note that start dates for individual students (rather than groups) are 2nd July, 9th July, 16th July.

** Students up to the age of 19 years may be on site in closed groups on selected dates.



Oatridge is EAC's longest-running centre and students studying here can benefit from the variety of facilities on site and many green open spaces. The centre is just 15km from the centre of Edinburgh, where students will explore all the city has to offer.



EAC Terms and Conditions

Please read these booking conditions carefully, they form an important part of the contract for your booking. These Booking Conditions are effective for all bookings travelling after 31st December 2012.

YOUR CONTRACT

Your contract is with EAC Language Centres (UK) Ltd, a company incorporated and registered in Scotland under company number SC262077, with its registered office at Elder House, Elder Street, Edinburgh, EH1 3DX, UK ("Company", "we", "us", "our").

EAC Language Centres (UK) Ltd is a member of TUI Travel PLC.

When you make a booking, you guarantee that you are 18 years or over and have the authority to accept and do accept on behalf of your party the terms of these booking conditions. If you are under 18 years, a parent or guardian must make the booking on your behalf and accept these booking conditions. Upon receipt of the completed application form and deposit or full course fees, we will issue confirmation of the booking including a confirmation invoice, acceptance letter and, if required, a visa support letter. A contract will exist as soon as we issue our Booking Confirmation. This contract is made on the terms of these booking conditions. Any dispute arising will be governed by Scottish law and the courts of Scotland shall have exclusive jurisdiction over any claim arising out of it.

MAKING A BOOKING AND PAYMENT

Where a booking is made 42 days or more in advance of the course start date or the arrival date whichever is earlier, a deposit of 20% of the total fees must be made at the time of booking. The balance of the full booking fees are due and must be paid at least 42 days before the course start date or the arrival date whichever is earlier.

Where a booking is made less than 42 days in advance of the course start date or the arrival date whichever is earlier, the full course fees are due and must be paid at the time of booking. If you require the services of a courier to deliver your documentation, the cost incurred will be paid by you.

All payments are to be made in Pounds Sterling. You can pay by bank transfer, cheque or credit card. For credit card payments, we add a 3% surcharge on the total amount to cover card charges. Please do not send cash in the post. Cheques must be made payable to EAC Language Centres (UK) Ltd.

If you are paying for bookings by Bank Transfer a minimum of £25 must be added to the amount due.

We reserve the right to cancel a booking without refund or compensation if payments are not made when due.

THE PRICE YOU PAY

All prices we advertise are accurate at the date published, but we reserve the right to change any of those prices from time to time. You will be advised of the current price of the course, or the course and accommodation that you wish to book, before your contract is confirmed.

IF YOU MAKE A CHANGE TO YOUR COURSE

If you wish to make a change to the dates of your course, the person who made the booking must put such request in writing to us at least 28 days' before the course start date or the arrival date whichever is earlier. We reserve the right to charge an amendment fee of £50 should you not meet the terms of changes set out above. Irrespective of notice given we cannot guarantee that we will be able to accommodate your request but we will try to do so.

IF YOU CANCEL YOUR COURSE

If you wish to cancel a course for any reason, the person who made the booking must put such request to cancel in writing to us.

If you wish to cancel a course due to a visa refusal, we will refund any course fees which have been paid by you, (less the registration fee and any other charges we may incur as a result of your cancellation), provided that:

- a) Notice of your visa refusal is sent to us a minimum of one week before your course commences; and
- b) Official written confirmation of the visa refusal from the Home Office or British Consulate/Embassy is sent to us before the course was due to commence.

If you wish to cancel a course for any reason other than visa refusal, course refunds for such cancellations depend on the amount of notice given and are as specified below:

More than 28 days before the course start date or the arrival date whichever is earlier:	refund of total course fees (including any extras), less deposit, registration fee and any other charges we may incur as a result of your cancellation
Between 28 – 15 days (inclusive) before the course start date or the arrival date whichever is earlier:	refund of 75% of total course fees (including any extras), less registration fee or any other charges we may incur as a result of your cancellation
Between 14-8 days (inclusive) before the course start date or the arrival date whichever is earlier:	refund of 50% of total course fees (including any extras), less registration fee or any other charges we may incur as a result of your cancellation
7 days or less before the course start date or the arrival date whichever is earlier:	no refund given

No refund will be given if you chose to cancel the course once it has commenced. Please note in the event that you cancel your booking for any reason, amendment fees paid by you in respect of the booking, if any, are non-refundable.

If you change or cancel your Accommodation

If you wish to change or cancel your accommodation for any reason, the person who made the booking must put such request to cancel in writing to us.

If you wish to change or cancel residential accommodation for any reason, terms and conditions may vary. Please note that in somecases a refund might not be possible and you may not be able to shorten your stay in residence. Cancellations of residential accommodation may be subject to a cancellation fee. Please refer to residence terms and conditions.

Changes to accommodation (whether with a host family or residential accommodation) are subject to availability and to payment by you of any surplus where prices vary compared with your original booking.

ACCOMMODATION

Students or Groups scheduled to arrive between the hours of 22:00 – 09:00 at their EAC accommodation may be asked to book alternative accommodation on their first night at their own cost to avoid a late or early arrival to their intended accommodation.

EAC reserves the right to charge a supplement for any student or group staying in homestay accommodation arriving between 19.00 and 09.00.

ARRIVAL/DEPARTURE DATES

Arrivals and departures should normally be on a Sunday (unless specified otherwise in EAC marketing materials). EAC reserves the right to arrange alternative (eg. Hotel) accommodation for any nights out-with the standard programme dates at the student's cost. There will be no compensation due for late arrivals and/or missed lessons, activities and excursions missed as a result of not arriving on a scheduled arrival date.

ATTENDANCE, ABSENCES AND EARLY DEPARTURES

Students or Groups are required to attend the full course. Absence from lessons and/or activities is not compensated. If Students or Group Leaders are absent from the course and do not contact an EAC representative within 24 hours we will contact you or an appropriate adult by telephone or email to see if we can be of any help or assistance. If we receive no response we will try to make contact again. Where relevant to a visa application, we are duty bound to notify the UK Home Office immediately in the event of persistent non-attendance or course termination.

COACH TRANSFERS

Where a coach transfer has been booked through the Company flight details should be received no later than 14 days prior to arrival. The company reserves the right to levy a charge of £20 per group member should these details not be received within the 14 days.

Please see the price list for the conditions of the transfer prices.

COURSE CERTIFICATES

The Company shall levy a charge of £15 per set of certificates that it has to reissue once the course has finished. Should this occur the certificates shall only be reissued once full payment has been received.

IF WE CHANGE OR CANCEL YOUR BOOKING

Whilst we aim to provide the course, and where applicable accommodation, as booked, we reserve the right to change or cancel your booking.

Operation of all bookings are dependent on a minimum number of persons booking the course and we reserve the right to cancel or change your booking for reasons of consolidation due to minimum numbers not being attained on your course.

Subject to 'Our Liability' section below:

- (a) if we make a minor change to your booking we will advise you as soon as reasonably possible;
- (b) if we make a major change to your booking we will advise you as soon as reasonably possible if there is time before your course start date or your arrival date whichever is earlier. You will have the choice of either (i) accepting the change of arrangements, (ii) accepting an offer of alternative arrangements of comparable standards from us if available (you will pay the difference if it was advertised as a higher price than your original booking, or receive a refund of the difference if it was advertised at a lower price than your original booking) or (iii) accepting a refund of the monies you have paid to us for your original booking.

Subject to 'Our Liability' section below, if we cancel your booking, we may be able to offer you an alternative. If you accept it, you will pay the difference if it was advertised at a higher price than your original booking, or receive a refund of the difference if it was advertised at a lower price than your original booking, or we would refund the monies you have paid to us for your original booking.

We will not be responsible to pay any compensation following a change or a cancellation by us and we will not be liable to reimburse you for any amendment or cancellation fees you incur in terms of other arrangements you have made with other providers under separate contracts.

CONDUCT AND BEHAVIOUR

When you make a booking through us, you accept responsibility for the proper conduct of all parties included on your booking. We reserve the right to cancel at any time any student or Groups course, or course and accommodation, with no refunds, in the event that, in the reasonable opinion of the Company or the school, the student or groups behaviour is disruptive or unsatisfactory (including without limitation causes or is likely to cause danger, upset or distress to anyone else or damage to property). Our decision is final. We shall be under no obligation whatsoever to pay compensation or meet any costs or expenses you may incur as a result of your course, or course and accommodation, being terminated.

Terms for Minors (under-18s)

A student's parent or guardian is hereby deemed to accept these terms and conditions and further accepts that:

- 1. They will permit the student to travel by public transport;
- 2. They authorise their child to take part in all tourist, sporting and cultural activities associated with the course;
- 3. They permit the student to be treated by a doctor in an emergency. EAC will use all reasonable endeavours to make contact with the parent or guardian in this event;
- 4. They will pay any third party fees associated with the above treatments;
- 5. They will provide the school with a contact telephone number in case of emergencies.

OUR RIGHT TO SUBCONTRACT

We shall take reasonable care and skill in providing our services to you in accordance with industry standards. We reserve the right to subcontract various elements of our services (for example accommodation) to reputable companies selected by us. We shall procure that our subcontractors also take reasonable care and skill in providing such subcontracted elements of our services to you in accordance with industry standards.

OUR LIABILITY

We will not be liable:

- (a) where any failure in the performance of the contract is due to:
 - i. you; or
 - ii. acts, events, omission or accidents beyond our reasonable control

or the reasonable control of our suppliers, including without limitation war, threat of war, riots, civil disturbances, actual or threatened terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; closed or congested airports or ports, hurricanes and other actual or potential severe weather conditions, flood, and any other similar events;

- (b) for loss of students' property.

No compensation, costs, expenses or any other sums will be paid by us in these circumstances.

Nothing in this contract shall limit or exclude the liability of either party for death or personal injury resulting from negligence.

INSURANCE

It is compulsory that every student, group leader and or accompanying adult takes out insurance to cover such events as course cancellation or curtailment; loss of personal effects; loss of passport or tickets; medical expenses and repatriation; personal liability and personal accident. Failure to do so could cause serious problems in the case of an emergency. It is your responsibility to ensure that you are adequately insured.

For students staying in accommodation (homestay or residential) arranged by the Company, insurance covering personal liability is highly recommended. If you do not have an insurance policy and an incident occurs, you will be responsible for all costs incurred.

COMPLAINTS

Our complaint procedure is as follows:

If you have a complaint regarding any aspect of the services provided, you should immediately notify your school. In the unlikely event this is not resolved to your satisfaction; you should make an immediate complaint in English in writing to head office at EAC, Third Floor, Elder Street, Multrees Walk, Edinburgh, EH1 3DX. We will investigate your complaint and if we judge it to be reasonable we will make an appropriate recompense (financial or otherwise). In order to be given a reasonable chance of addressing your complaint, please ensure it is received within one month of the end of your course. If the complaint is not resolved to your satisfaction, you may contact English UK.

BRIBERY

EAC shall not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK.

PUBLICITY

These booking conditions, our brochures, our website and other publicity materials are the responsibility and property of the Company and the details are published in good faith as of 24th August 2012. We cannot be held responsible for any changes that become known or happen after the brochure is produced and the most up-to-date information can be found on our website. We will use reasonable endeavours to inform you of any material changes for your course before commencement of the course. Any likeness or image of you secured or taken on any of our courses may be used by the Company without charge in all media (whether now existing or in the future invented) for bona fide promotional or marketing purposes, including without limitation promotional materials of any kind, such as brochures, slides, video shows and the internet.

EMAIL CONTACT

By agreeing to these booking conditions, you consent to us (including any TUI Travel Plc group of companies) using your email addresses gained at the time of booking and during your period of study for future marketing purposes from time to time, including without limitation about special offers, products and services by email. For further details regarding use of your information, please see the 'Privacy Policy' section below, including for information on how to unsubscribe to future marketing by us (including any TUI Travel Plc group of companies and associated companies).

PRIVACY POLICY

The Company's Privacy Policy can be viewed at www.eacworld.com.

AGENTS

All of the above terms are applicable to direct students and to agents unless prior alternative arrangements are agreed in writing between the agent and the Company.

eac



BRITISH
COUNCIL

ENGLISHUK

TRINITY
COLLEGE LONDON

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